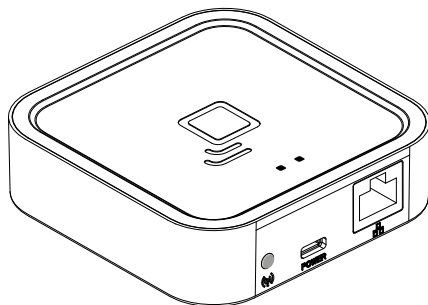


Tevolve

by term□web

Control Pack




Installation and operating manual

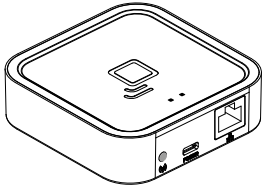
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Introduction

Congratulations on acquiring the Tevolve system. With it you will be able to control and program the temperature of your home and know your total electricity consumption at any time. Also, you will be able to carry out all these functions from anywhere and consult statistics and reports on your consumption, in terms of both electricity and heating.

 This **warning** safety symbol means
PAY ATTENTION!

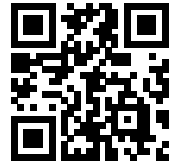


Tevolve Gateway

The centre of your Tevolve System, links your devices wirelessly and connects to the Internet via your router. This allows you to control your devices from anywhere in the world via the web portal or our mobile apps.

Search for and install the Tevolve app in the Google Playstore or Apple Appstore.

To access the download directly, you can also scan this QR code with your device:



Tevolve is compatible with Amazon Alexa (using Skill Tevolve) and GoogleAssistant (using Action Tevolve).

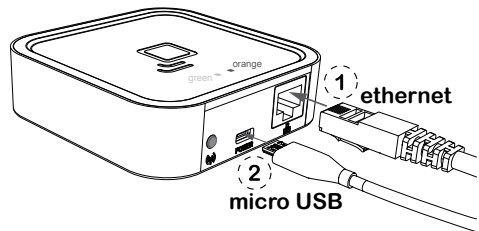
i Tevolve devices are distributed in different individual or grouped packs. Please follow the installation instructions for the devices you have purchased.

Installation instructions

Gateway

Connect the gateway to the router using the Ethernet cable ①

Connect the USB cable ② to the Gateway and the power supply supplied.



Wait two minutes and use the Gateway LED lights to check that it is communicating correctly with the router.

! It is preferable to register the Gateway before installing it.

<https://tevolve.termoweb.net>

If it is registered after installation, it may take a few minutes to be accessible from the web page, if you do not want to wait, disconnect and connect the power supply to the Gateway.

Status of Gateway lights

The Gateway status is indicated via its LED lights:

Green off, orange flashing one second: discovery status (device pairing).

Orange on, green flashing 0.2 seconds: the router has not assigned an IP address to the Gateway.

Orange on constantly, green flashing briefly every 5 seconds: the router has assigned an IP address to the Gateway correctly, but there is no communication with the server.

Orange on, alternating with green flashing briefly every 5 seconds: the Gateway has connected to router correctly and has internet connection.

Requirements for correct operation

- To operate correctly the Gateway needs an Internet connection via a broadband router. The equipment can operate with broadband networks, cables and others, and in most cases, no set up in the router is necessary.
- If there are any connection problems or if operating in a corporate network, check with an IT technician that the following requirements are met. As a general rule it is not necessary to modify these parameters in a domestic router:
 - » The DHCP server in the router must be activated.
 - » There must be a direct Internet connection, without passing through a proxy.
 - » The output ports must be open:
 - > 123 UDP
 - > 5000 TCP



Download the application
Tevolve.

Registering the Gateway in the web portal

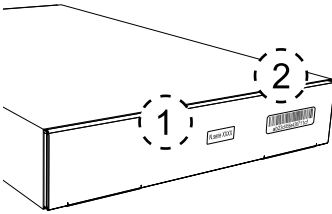
Once all the system components you have are installed, access the web portal at the following url: <https://tevolve.termoweb.net> and select **create a new account**.

Fill in the fields indicated in the form:

User: enter your e-mail address.

Password: enter a password for accessing the system and confirm it in the following field.

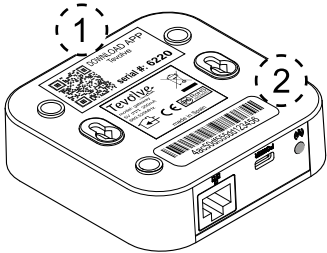
Serial No.: this appears at the bottom of the Gateway and on the packaging, and contains 4 digits.



Once the data registration is complete, press **REGISTER**. In a few minutes you will receive an e-mail confirming the account. If this does not occur, check your SPAM folder and confirm the link supplied.

Access to the web/app with your validated username / password.

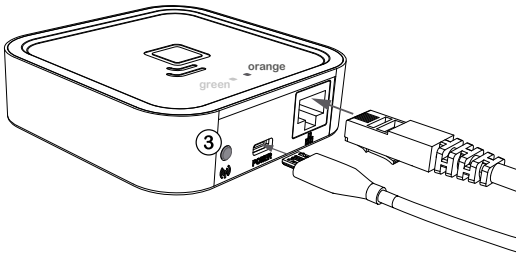
Follow instructions on the web/app to register gateway(home). Be sure your phone/tablet/computer is connected to same gateway network.



Device No.: this also appears on the packaging and at the bottom of the Gateway and contains 18 alphanumeric characters.

Location: this will help us determine the equipment time, time zone and location for weather forecasts.

Pairing Gateway



Once the Gateway is connected to the Internet and registered in the web portal, the devices must be paired to it. To do this, put the Gateway in discovery status press the **Link** button for 3 seconds.

③.

The orange LED starts to flash.

Once the pairing button has been pressed, you have one minute to add a device: for each new device, the time available increases.

Technical characteristics

Gateway

- Desktop or wall placement
- Power supply: 5V 500mA micro USB external current adapter.
- Dimensions: 80x80x22mm
- RJ45 connector for Ethernet connections
- Communication frequency: 869Mhz
- Operating temperature 0 °C to 60 °C
- Storage temperature -20 °C to 85 °C

Processing electrical and electronic equipment at the end of their service life (applicable in the EU and in countries with selective waste collection systems).

This symbol on your equipment or its packaging indicates that this product cannot be treated as normal domestic waste, and instead it must be delivered to the corresponding group that collects electric and electronic equipment. By making sure that this product is disposed of correctly, you are helping to prevent the negative consequences for the environment and human health that could be derived from handling this product incorrectly. Recycling materials helps to preserve natural resources. To receive detailed information about recycling this product, please, contact your Town Hall, nearest collection point or the distributor where you acquired the product.



Your Tevolve Gateway is guaranteed for 24 months from Date of Purchase.

Any unauthorised repair or attempted repair will invalidate the Guarantee. You may be asked to return the product for inspection to establish whether the fault is covered under the Guarantee.

This Guarantee is additional to your Statutory Rights.

In the unlikely event of a problem with your product please contact your supplier.



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